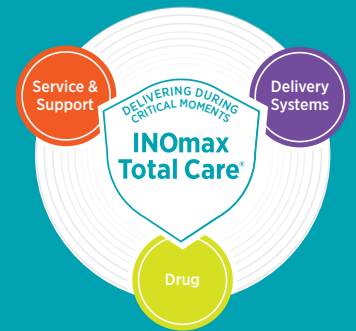


# Twenty years of experience helped prepare our INOmax Total Care® team for a year like no other

By working together with your critical care teams, INOmax Total Care was able to continue to help your NICU stay one step ahead during critical moments



## The INOmax Total Care team continued to deliver in 2020<sup>1\*</sup>

\*All stats are for 2020 through the month of September.

CUSTOMER CARE SUPPORT HANDLED

**61,800**  
INBOUND AND OUTBOUND CALLS



**12,466** | **6207** EMERGENCY ORDERS  
TOTAL ORDERS FULFILLED | **6259** SCHEDULED ORDERS

CONTINUED DEDICATION TO EXPANDING GAS DELIVERY SYSTEM VALIDATIONS

**13** ADDITIONAL VALIDATIONS GAINED IN 2020

BRINGING TOTAL TO **>80 VALIDATIONS**



**35%** CYLINDER PRODUCTION

**64,780**  
CYLINDERS DELIVERED  
THAT'S AN AVERAGE OF  
**236** EVERY DAY



CLINICAL SPECIALISTS TOOK



**1484** CALLS  
AND TRAINED NEARLY  
**7000** USERS

EVEN 2020 COULD NOT DETER THE INOmax TOTAL CARE TEAM



ON-TIME DELIVERIES REMAINED ABOVE **99%**

CLINICAL NURSE EDUCATORS PROVIDED



**366**  
EDUCATIONAL PRESENTATIONS  
IN PERSON AND ONLINE

For more information on how INOmax Total Care helps support institutions and NICUs like yours, including emergency contracting for immediate support, visit [inomax.com/totalcare](https://inomax.com/totalcare)

### INDICATION

INOMAX® (nitric oxide) gas, for inhalation, is indicated to improve oxygenation and reduce the need for extracorporeal membrane oxygenation in term and near-term (>34 weeks gestation) neonates with hypoxic respiratory failure associated with clinical or echocardiographic evidence of pulmonary hypertension in conjunction with ventilatory support and other appropriate agents.

### SELECT IMPORTANT SAFETY INFORMATION

- INOMAX is **contraindicated** in the treatment of neonates dependent on right-to-left shunting of blood.

Please see additional Important Safety Information on the next page and [Full Prescribing Information](#).

# Your US-based INOmax Total Care team remains at your side 24/7/365



Customer care support



Regional service centers



Specialized INOMAX technicians



National account managers



Critical care business managers



Medical science liaisons



Clinical specialists



Clinical nurse educators

## INDICATION

INOMAX® (nitric oxide) gas, for inhalation, is indicated to improve oxygenation and reduce the need for extracorporeal membrane oxygenation in term and near-term (>34 weeks gestation) neonates with hypoxic respiratory failure associated with clinical or echocardiographic evidence of pulmonary hypertension in conjunction with ventilatory support and other appropriate agents.

## IMPORTANT SAFETY INFORMATION

- INOMAX is **contraindicated** in the treatment of neonates dependent on right-to-left shunting of blood.
- Abrupt discontinuation of INOMAX may lead to increasing pulmonary artery pressure and worsening oxygenation.
- Methemoglobinemia and NO<sub>2</sub> levels are dose dependent. Nitric oxide donor compounds may have an additive effect with INOMAX on the risk of developing methemoglobinemia. Nitrogen dioxide may cause airway inflammation and damage to lung tissues.
- In patients with pre-existing left ventricular dysfunction, INOMAX may increase pulmonary capillary wedge pressure leading to pulmonary edema.
- Monitor for PaO<sub>2</sub>, inspired NO<sub>2</sub>, and methemoglobin during INOMAX administration.
- INOMAX must be administered using a calibrated FDA-cleared Nitric Oxide Delivery System.

Please see **Full Prescribing Information**.

Reference: 1. Data on file. Mallinckrodt Pharmaceuticals.

**For more information about how INOmax Total Care helps institutions nationwide stay ahead of the next what-if, visit [inomax.com/totalcare](https://inomax.com/totalcare)**



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**INOmax Total Care®**

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**“The INOmax Total Care team is composed of a team that exemplifies the values of patient centricity, collaboration, innovation, and integrity and who strive to put the needs of patients as their highest priority.”**

**— Kate McDermott,  
Senior Director, Customer Care**

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