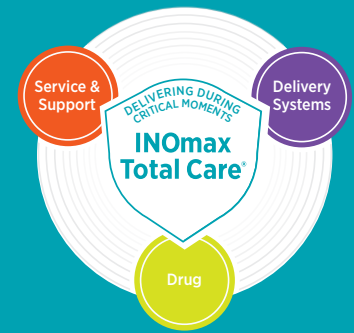


Over twenty years of experience helped ensure the INOmax Total Care® team was prepared for 2021

By working together with your critical care teams, INOmax Total Care was able to continue to help your NICU stay one step ahead during critical moments



The INOmax Total Care team continued to deliver in 2021^{1*}

Statistics are for the 2021 calendar year

CUSTOMER CARE SUPPORT HANDLED

80,387
INBOUND AND OUTBOUND CALLS



18,095 TOTAL ORDERS FULFILLED

10,053 EMERGENCY ORDERS
8,042 SCHEDULED ORDERS

35% CYLINDER PRODUCTION
121,084 CYLINDERS DELIVERED
THAT'S AN AVERAGE OF
332 EVERY DAY



EVEN 2021 COULD NOT DETER THE INOmax TOTAL CARE TEAM



ON-TIME DELIVERIES
REMAINED
ABOVE **99%**

CONTINUED DEDICATION

VALIDATED WITH



80+

MECHANICAL & NONINVASIVE VENTILATION SYSTEMS

CLINICAL SPECIALISTS TOOK



964 CALLS
AND TRAINED OVER

10,000 USERS

CLINICAL NURSE EDUCATORS PROVIDED



356
EDUCATIONAL PRESENTATIONS

IN PERSON AND ONLINE

For more information on how INOmax Total Care helps support institutions and NICUs like yours, including emergency contracting for immediate support, visit inomax.com/totalcare

INDICATION

INOMAX® (nitric oxide) gas, for inhalation, is indicated to improve oxygenation and reduce the need for extracorporeal membrane oxygenation in term and near-term (>34 weeks gestation) neonates with hypoxic respiratory failure associated with clinical or echocardiographic evidence of pulmonary hypertension in conjunction with ventilatory support and other appropriate agents.

SELECT IMPORTANT SAFETY INFORMATION

- INOMAX is **contraindicated** in the treatment of neonates dependent on right-to-left shunting of blood.

Please see additional Important Safety Information on the next page and accompanying Full Prescribing Information, also available at inomax.com/PI.

Your US-based INOmax Total Care® team remains at your side 24/7/365

In order to maintain our extraordinary level of commitment to your institution, customer care will be asking you some important questions. Please do your best to have this information available so we can prioritize your need appropriately:

- How many patients on therapy and what is the PPM dosage of each patient?
- How many full, empty, and partial cylinders do you have on site?
- How many cylinders are you going through in a day?
- When will the cylinders be needed by?
- Can you accept a FedEx shipment?



Customer care support



Regional service centers



Product support



National account managers



Critical care business managers



Clinical science liaisons



Clinical specialists



Clinical nurse educators

“Thank you for all your hard work and time to assure we had all the necessary [iNO] items to care for our patients.”

— Respiratory therapist, Midwestern hospital

INDICATION

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IMPORTANT SAFETY INFORMATION

- INOMAX is **contraindicated** in the treatment of neonates dependent on right-to-left shunting of blood.
- Abrupt discontinuation of INOMAX may lead to increasing pulmonary artery pressure and worsening oxygenation.
- Methemoglobinemia and NO₂ levels are dose dependent. Nitric oxide donor compounds may have an additive effect with INOMAX on the risk of developing methemoglobinemia. Nitrogen dioxide may cause airway inflammation and damage to lung tissues.
- In patients with pre-existing left ventricular dysfunction, INOMAX may increase pulmonary capillary wedge pressure leading to pulmonary edema.
- Monitor for PaO₂, inspired NO₂, and methemoglobin during INOMAX administration.
- INOMAX must be administered using a calibrated FDA-cleared Nitric Oxide Delivery System.

Please see accompanying Full Prescribing Information, also available at [inomax.com/PI](https://www.inomax.com/PI).

Reference: 1. Data on File - ref-05520. Mallinckrodt Pharmaceuticals.

For more information about how INOmax Total Care helps institutions nationwide stay ahead of the next what-if, visit [inomax.com/totalcare](https://www.inomax.com/totalcare)



INOmax Total Care®

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