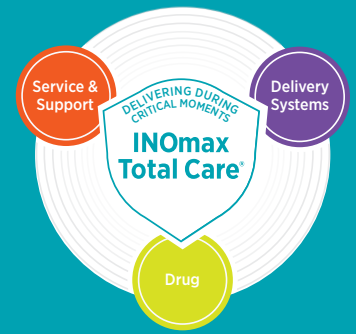


# Twenty years of experience helped prepare our INOmax Total Care® team for a year like no other



By working together with your critical care teams, INOmax Total Care was able to continue to help your NICU stay one step ahead during critical moments

## The INOmax Total Care team continued to deliver in 2020<sup>1\*</sup>

\*All statistics are for 2020 through the month of December.

CUSTOMER CARE SUPPORT HANDLED

**88,772**  
INBOUND AND OUTBOUND CALLS



**17,225** TOTAL ORDERS FULFILLED

**8908** EMERGENCY ORDERS  
**8317** SCHEDULED ORDERS

**85%** CYLINDER PRODUCTION

**96,050**  
CYLINDERS DELIVERED  
THAT'S AN AVERAGE OF  
**263** EVERY DAY



EVEN 2020 COULD NOT DETER THE INOmax TOTAL CARE TEAM



ON-TIME DELIVERIES  
REMAINED  
ABOVE **99%**

CONTINUED DEDICATION TO EXPANDING GAS DELIVERY SYSTEM VALIDATIONS

**13** ADDITIONAL VALIDATIONS GAINED IN 2020

BRINGING TOTAL TO  
**>80 VALIDATIONS**



CLINICAL SPECIALISTS TOOK

**1696** CALLS  
AND TRAINED OVER  
**10,000** USERS



CLINICAL NURSE EDUCATORS PROVIDED



**464**  
EDUCATIONAL PRESENTATIONS  
IN PERSON AND ONLINE

For more information on how INOmax Total Care helps support institutions and NICUs like yours, including emergency contracting for immediate support, visit [inomax.com/totalcare](https://inomax.com/totalcare)

### INDICATION

INOMAX® (nitric oxide) gas, for inhalation, is indicated to improve oxygenation and reduce the need for extracorporeal membrane oxygenation in term and near-term (>34 weeks gestation) neonates with hypoxic respiratory failure associated with clinical or echocardiographic evidence of pulmonary hypertension in conjunction with ventilatory support and other appropriate agents.

### SELECT IMPORTANT SAFETY INFORMATION

- INOMAX is **contraindicated** in the treatment of neonates dependent on right-to-left shunting of blood.

Please see additional Important Safety Information on the next page and accompanying Full Prescribing Information, also available at [inomax.com/PI](https://inomax.com/PI).

# Your US-based INOmax Total Care® team remains at your side 24/7/365



Customer care support



Regional service centers



Specialized INOMAX technicians



National account managers



Critical care business managers



Medical science liaisons



Clinical specialists



Clinical nurse educators

## INDICATION

INOMAX® (nitric oxide) gas, for inhalation, is indicated to improve oxygenation and reduce the need for extracorporeal membrane oxygenation in term and near-term (>34 weeks gestation) neonates with hypoxic respiratory failure associated with clinical or echocardiographic evidence of pulmonary hypertension in conjunction with ventilatory support and other appropriate agents.

## IMPORTANT SAFETY INFORMATION

- INOMAX is **contraindicated** in the treatment of neonates dependent on right-to-left shunting of blood.
- Abrupt discontinuation of INOMAX may lead to increasing pulmonary artery pressure and worsening oxygenation.
- Methemoglobinemia and NO<sub>2</sub> levels are dose dependent. Nitric oxide donor compounds may have an additive effect with INOMAX on the risk of developing methemoglobinemia. Nitrogen dioxide may cause airway inflammation and damage to lung tissues.
- In patients with pre-existing left ventricular dysfunction, INOMAX may increase pulmonary capillary wedge pressure leading to pulmonary edema.
- Monitor for PaO<sub>2</sub>, inspired NO<sub>2</sub>, and methemoglobin during INOMAX administration.
- INOMAX must be administered using a calibrated FDA-cleared Nitric Oxide Delivery System.

Please see accompanying Full Prescribing Information, also available at [inomax.com/PI](http://inomax.com/PI).

Reference: 1. Data on file. Mallinckrodt Pharmaceuticals.

For more information about how INOmax Total Care helps institutions nationwide stay ahead of the next what-if, visit [inomax.com/totalcare](http://inomax.com/totalcare)



INOmax Total Care®

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“Each and every phone call made to your organization has been met in a friendly and professional manner. Your team took my off-hours call, made a plan and followed through, and then checked back to make sure we had what we needed.”

— Respiratory therapist, northeast

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